

Neil T. Buck
3021 W. Chapin Avenue
Tampa, Florida 33611

August 1, 2008


David N. Liu
Director of Sales
Audio Visions South
3655 Henderson Boulevard
Tampa, Florida 33609

Dear Mr. Liu:

I wanted to take a moment to let you know how pleased I am with the quality of service that Audio Visions South provided in selecting and installing my entertainment systems. I certainly do appreciate your responsiveness and the way you conduct business. The installers were extremely professional and courteous. They did an exceptional job on the installation and were very helpful explaining how the systems worked. I enjoy both systems immensely and continue to be impressed with the picture quality of the Pioneer Elite and the ease of use of the Universal Remotes.

I have recommended Audio Visions South to others because of my satisfaction with your service. I look forward to doing business with you for years to come.

Sincerely,

A handwritten signature in black ink that reads "Neil T. Buck". The signature is written in a cursive style with a large initial "N" and a stylized "T".

Neil T. Buck